

 $\underline{Knowledgebase} > \underline{General\ Support} > \underline{Accessing\ your\ AVD\ Cloud\ Workspace\ from\ a\ Mac\ device}$ 

## Accessing your AVD Cloud Workspace from a Mac device

Jason Molaison - 2024-11-11 - General Support

The below steps will guide you through the setup of your AVD Cloud Workspace on a Mac device.

## Step1: Installing and configuring the needed software on your device

- Go to the App Store or use the link below to download the "Windows App".
  Microsoft Windows App for Mac
- Once installed, launch the Windows App application.
- respond to any prompts to allow the system to access your devices.
- Click the plus sign in the upper right corner, then Add Work Account.

## **Step2: Authenticating to your AVD Workspace**

- On the next page you should be prompted to enter your Microsoft username and password, as well as your Authenticator code.
- Once you have successfully authenticated, you will presented with the available Cloud resources to launch.

If have any issues, we are here to help. Simply send an email to <a href="helpdesk@gtscomp.com">helpdesk@gtscomp.com</a> for assistance.