

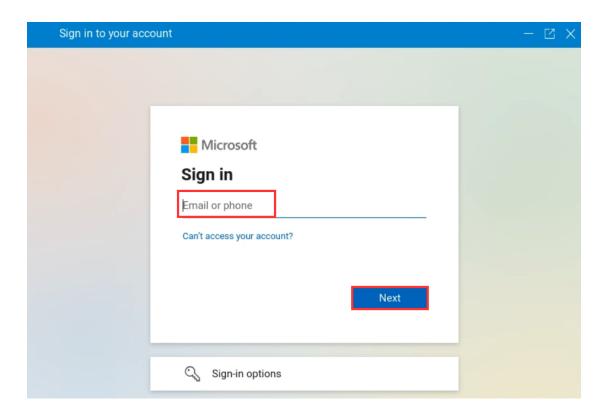
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Accessing your AVD Cloud Workspace from a WYSE Thin Client

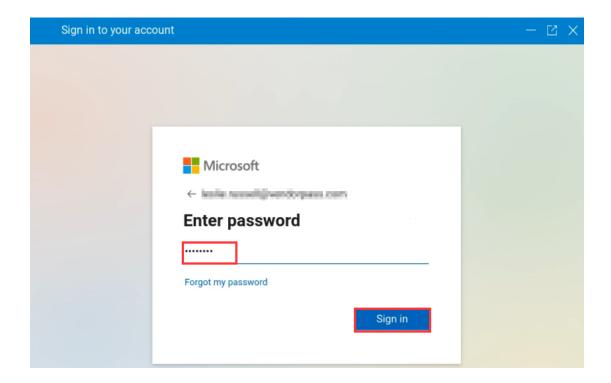
Jason Molaison - 2024-12-27 - General Support

The below steps will guide you through the setup of your AVD Cloud Workspace on a WYSE Thin Client.

- You will be presented with the Microsoft Sign In window.
- Here enter your Microsoft Account ID, which should be the same as your email address, and click Next.



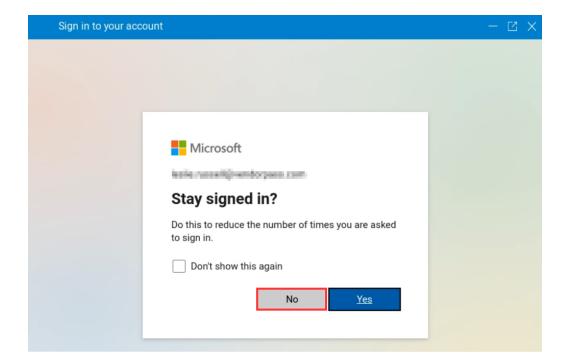
• Then enter your Microsoft Account password and click Next.



• You will next be prompted to complete the Two Factor approval. This is accomplished by using the Authenticator app on your phone. If you have not yet setup your Authenticator app, you can use the link below to access the help document.

Setting up Authenticator for your Microsoft Account

• If prompted to "Stay Signed In", click No.



• Once authenticated, you will notice the Desktop icon in the upper left corner of the screen, click this icon to launch the AVD.



If have any issues, we are here to help. Simply send an email to helpdesk@gtscomp.com for assistance.