

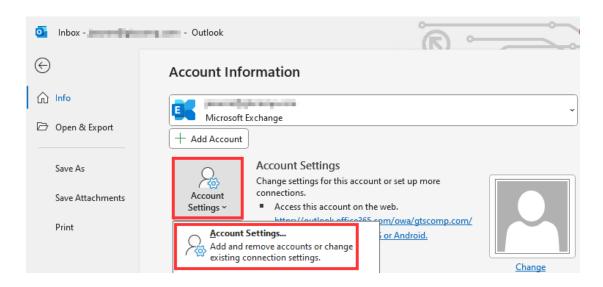
<u>Knowledgebase</u> > <u>General Support</u> > <u>Adding Additional Mailbox to Outlook</u>

Adding Additional Mailbox to Outlook

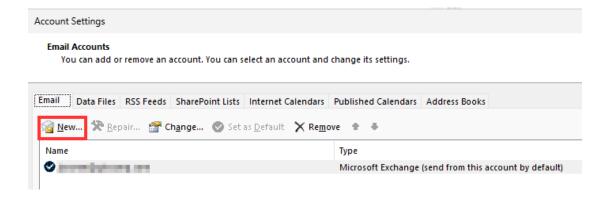
Jason Molaison - 2025-12-25 - General Support

The below steps will guide you through adding an additional mailbox to your Outlook.

1. From within Outlook, in the upper left corner click File, then Account Settings, and Account Settings again.



 $1. \ \ Within the \ Account \ Settings \ window, \ click \ on \ New \ to \ start \ the \ Add \ Mailbox \ wizard.$



1. In the wizard, enter the email account you are trying to add, then click Connect.

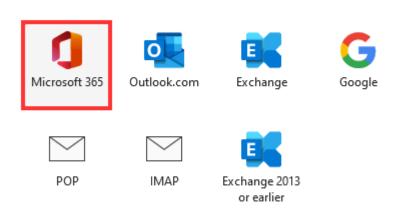




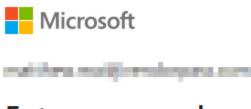
1. When prompted, choose the Microsoft 365 account type.



Advanced setup



1. Enter the password, and click Sign In.



Enter password





Forgot my password

Sign in with another account

Sign in

1. Finally, click Done, then Close in the Account Settings window. You will need to restart Outlook for the changes to take effect.



Account successfully added

You need to restart Outlook for these changes to take effect.

Done