

Backup Authenticator Accounts on IOS

Jason Molaison - 2025-08-03 - General Support

Below are the steps to setup your Authenticator accounts to backup to your iCloud.

First create a personal Microsoft account if you do not already have one.

- Go to Microsoft.com
- Click the avatar in the upper right corner
- In the sign in box click Create One
- Click get a new address
- Complete the questions: Enter a username, Create a password, Enter your
 Full name

On your Iphone

- Make sure iCloud Drive is enabled
- Under iCLoud "Apps using iCLoud", make sure Authenticator is enabled

Open Authenticator

- Select the 3 bars in the upper left corner, then Settings
- Under Backup, turn on iCloud Backup
- You may receive a message that says "You need a personal Account"
- Here click on Add Account
- Enter the details from the account you created on the first step
- If prompted enter a recover email account and verify

The below Microsoft article describes how to restore the accounts if needed.

https://support.microsoft.com/en-us/account-billing/restore-account-credentials-from-microsoft-authenticator-ce53096e-1e1c-4840-9e32-1618bc33cd43