Getting Started with AVD Cloud Workspace

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The below steps will guide you through the setup of the AVD Cloud Workspace on your device.
However, if you simply need quick access on the go, you can visit the website
cloud.gtscomp.com

- If you are accessing the AVD Cloud from a WYSE device, click the link below.

[Accessing your AVD Cloud Workspace from a WYSE device](#)

- If you are accessing the AVD Cloud from your IOS device, click the link below.

  [Accessing your AVD Cloud Workspace from an IOS device](#)

- If you are accessing the AVD Cloud from your Mac device, click the link below.

  [Accessing your AVD Cloud Workspace from a Mac device](#)

Accessing the AVD Cloud from a PC
Note - The following steps need to be preformed on your local device, outside of any Cloud environment.

Step1: Installing the needed software

- To download the AVD Cloud software on your PC, go to the website
  rdclient.gtscomp.com

- Depending on your browser security, you may receive the below warning. If so, click on Keep to allow the download to complete.

- Once completed, under your downloads, click on the file to execute it.

- If prompted, check the box accepting the License Agreement, then click Next.

- When the installation begins, click on Next to continue.

- You may be prompted to allow the app to make changes to your device. If you are not logged in with an account that has administrative access, you will be prompted to login with an account that does.

- To complete the installation click Finish

Step2: Configuring the Remote Desktop application

- The first time you launch the Remote Desktop application, you will be prompted to Subscribe.

- Here you will enter your work email address, also know as your Microsoft username, then click Next.

- When prompted, enter your password, and your Two Factor authenticator code.

- Note if you have not yet configured your Authenticator app, you will be prompted to complete that process. If needed you can access the below Knowledge Base article for detailed instructions.

Setting up Authenticator for your Microsoft Account

- Once the process is complete, you will see your available Cloud resources. At this point, you can simply click on the resource you would like to launch.

- The first time you access a resource you may be prompted to Enter your credentials. Here just enter your Microsoft account password and check the box to "Remember

me", then click OK.

- Your company utilizes SharePoint online for Document storage. You can use the article below as a reference guide for accessing SharePoint.

  [SharePoint Online Reference Guide](#)

If have any issues, we are here to help. Simply send an email to helpdesk@gtscomp.com for assistance.