

Knowledgebase > General Support > Appriver - Add entry to Allow List

Appriver - Add entry to Allow List Jenny Fletcher - 2025-07-03 - General Support

Request Email Address be added to Allow List in Appriver.

From the Quarantine Message Report, click on View next to the message from the sender you would like to Allow.



Once

the Appriver web portal site opens, notice in the upper right corner of the screen if it says "Login"



If so, you will need to login with

your email username and password

Once logged in, you will need to click on "Show Allowed List & Tools" on the right side of the page.



Finally select the from address, and click on Add items to the Domain Allowed List.

Allowed List & Tools	
Allowed List Items	
From From	
Return Path	and page strength
🗌 Domain 🗤 🖌 👘	
IP Address	
+ ADD ITEMS TO THE DOM	AIN ALLOWED LIST

Note that if you are not logged in, the final button to click will not appear, and your entry will not be added.