

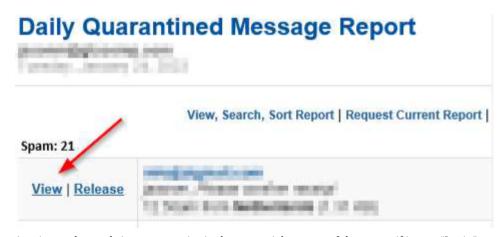
<u>Knowledgebase</u> > <u>General Support</u> > <u>Appriver - Add entry to Allow List</u>

Appriver - Add entry to Allow List

Jenny Fletcher - 2025-07-03 - General Support

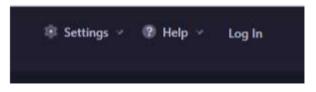
Request Email Address be added to Allow List in Appriver.

From the Quarantine Message Report, click on View next to the message from the sender you would like to Allow.



Once the

Appriver web portal site opens, notice in the upper right corner of the screen if it says "Login"



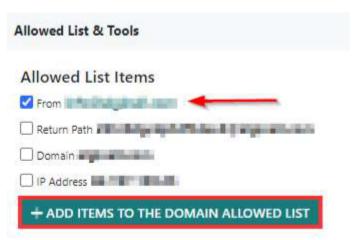
If so, you will need to login with your email

username and password

Once logged in, you will need to click on "Show Allowed List & Tools" on the right side of the page.



Finally select the from address, and click on Add items to the Domain Allowed List.



Note that if you are not logged in, the final button to click will not appear, and your entry will not be added.